NCR RESTAURANT SOLUTIONS

For Quick Service Restaurants
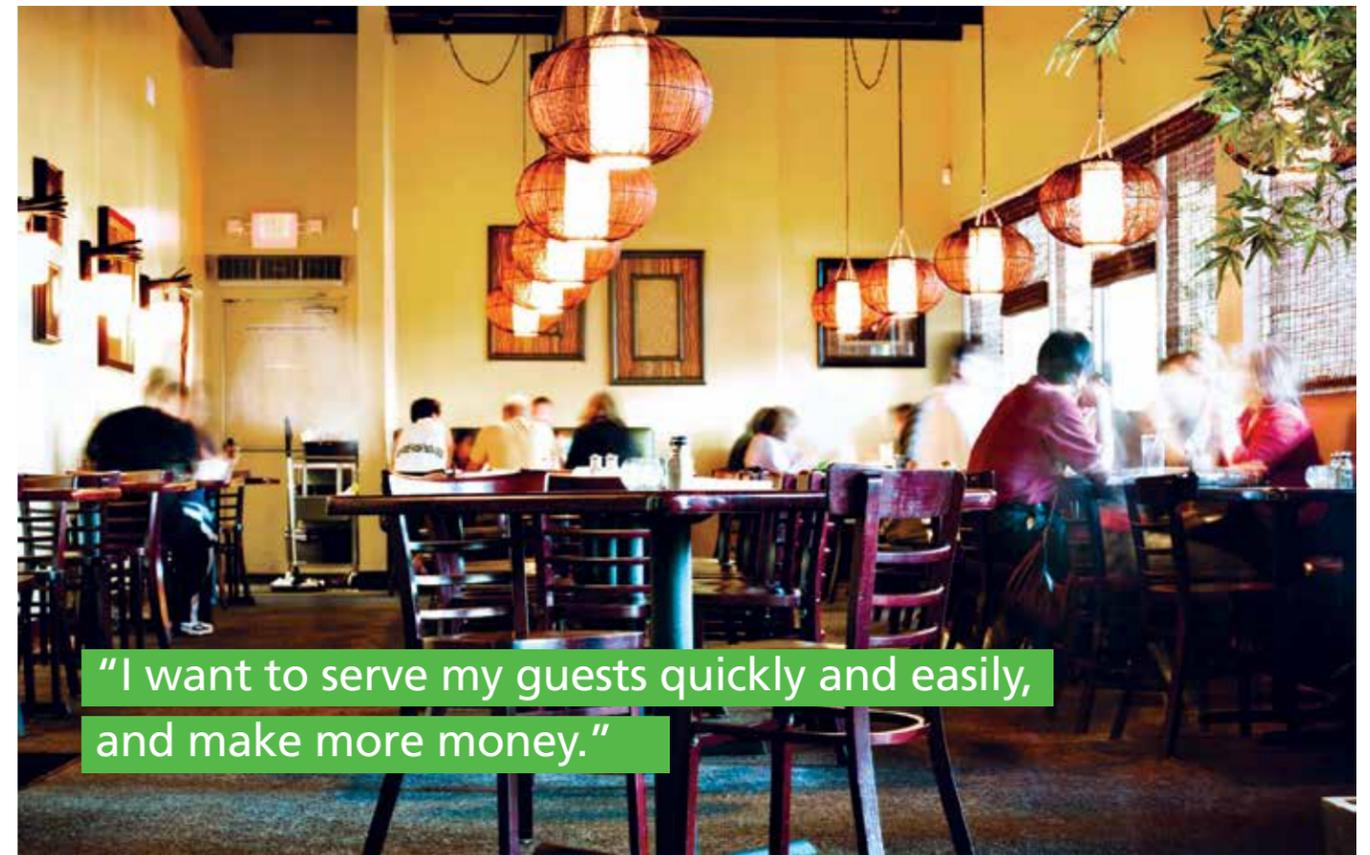
TIERNEY'S
When **IT** Matters

NCR

Operate with efficiency. Manage the operation. Connect with customers. Enhance with mobility.

Today's restaurant technology must be versatile enough to address a variety of needs from a number of sources. Your customers are looking to make reservations and place orders while on-the-go, participate in loyalty programs and pay at the counter or table using their phone. Your staff wants to take orders more quickly and accurately, as well as provide faster service from the table to the kitchen. And you? You're looking for better ways to stay on top of your operations while not always having to physically be in your restaurant.

That's why you need a complete end-to-end solution from a trusted source that will help you addressall of your operational needs. From configuring and supporting your systems to engaging and connecting with your customers, NCR Aloha offers such a solution.

NCR Aloha Restaurant Solutions

"I want to serve my guests quickly and easily, and make more money."

Trust in the industry's leading restaurant technology provider

NCR, the industry's leading restaurant technology provider, enables you to build meaningful relationships with your customers and gives you the freedom to go anywhere while staying connected to your operations. How does NCR do these things? With a powerful solution that is innovative, integrated and invisible to you. Well, not quite invisible – after all, our products are the most recognized, well-designed and durable in the industry.

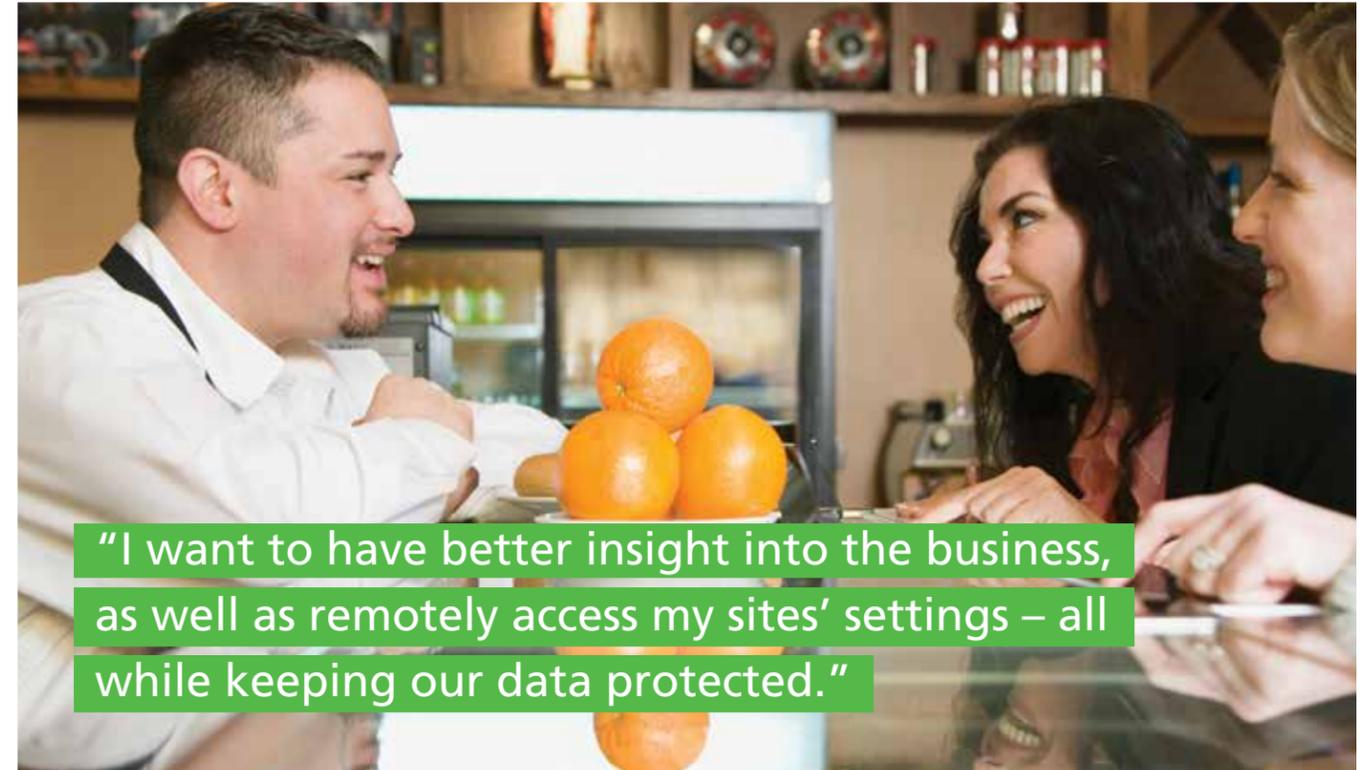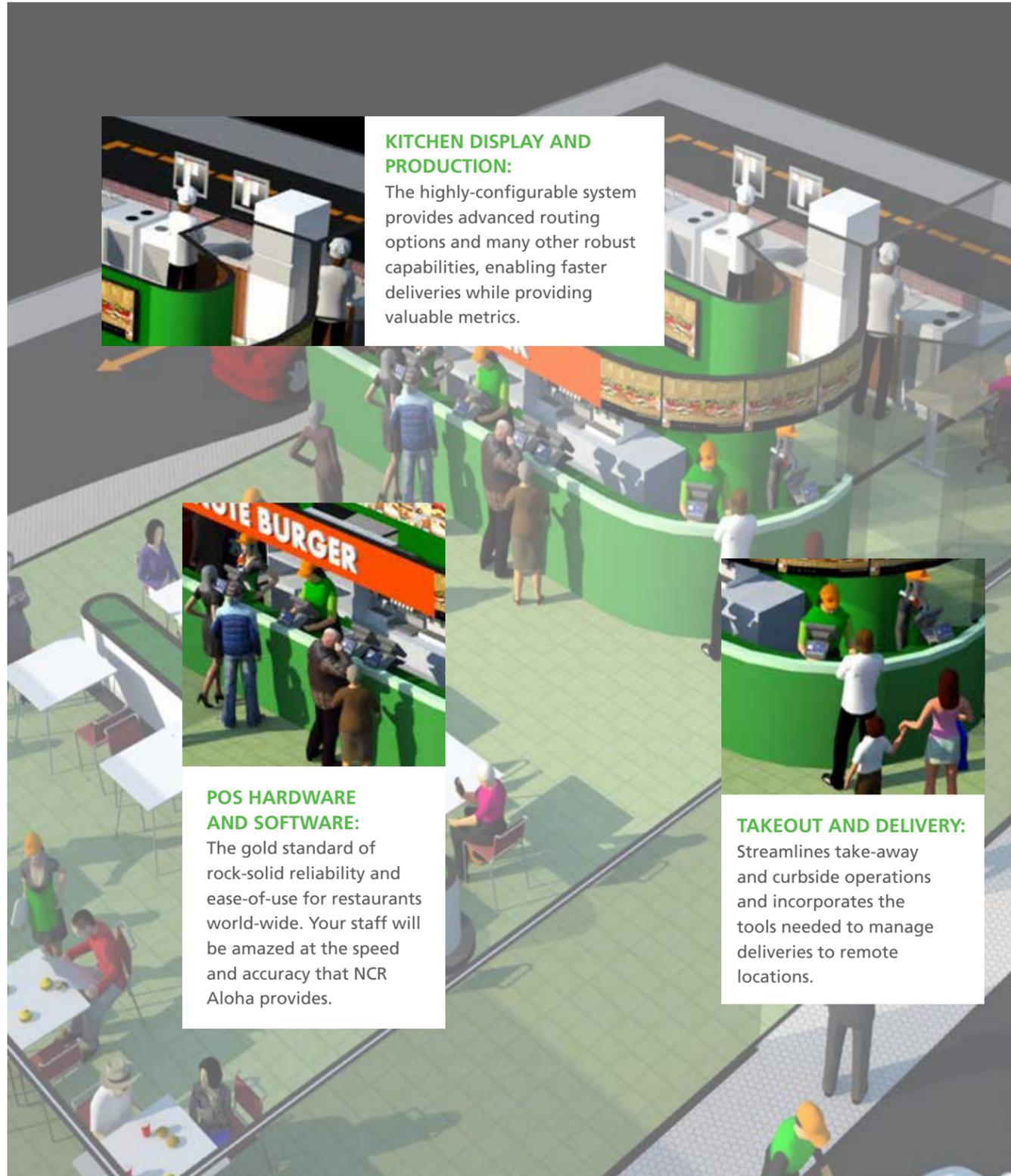## Increase your staff's production and satisfaction

Don't be limited by the constraints of conventional service. NCR's innovative technology will enable your staff's productivity – and your profits – to move upward.

Whether your staff is serving customers with innovative handheld devices or easily managing takeout orders, NCR Aloha expands their capabilities and efficiencies. Our integrated POS and kitchen production systems offer complete order accuracy and ensure food is queued, prepared and delivered to your customers fresh and fast, just as they like it. Your cashiers will love how easily and quickly they can take your customers' orders, and you will benefit from the quicker wait times and loyal customers that will result.

Don't just take our word for it – see for yourself the streamlined operations and increased productivity that NCR Aloha enables.

Operate with efficiency

KITCHEN DISPLAY AND PRODUCTION:
The highly-configurable system provides advanced routing options and many other robust capabilities, enabling faster deliveries while providing valuable metrics.

POS HARDWARE AND SOFTWARE:
The gold standard of rock-solid reliability and ease-of-use for restaurants world-wide. Your staff will be amazed at the speed and accuracy that NCR Aloha provides.

TAKEOUT AND DELIVERY:
Streamlines take-away and curbside operations and incorporates the tools needed to manage deliveries to remote locations.

"I want to have better insight into the business, as well as remotely access my sites' settings – all while keeping our data protected."

Sustain your profitability and manage more effectively

Looking to expand your operations? Or are you having trouble keeping up with just your one restaurant? No worries. NCR Aloha works great for managing both large and small restaurant operations. Whether changing menu items, running reports, or supporting multiple locations – it can all be done efficiently and on your terms.

You'll be amazed at how NCR's cloud-enabled technology will benefit you. No matter where you are, you'll be able to securely manage, upgrade and support your restaurant and its systems more easily than what any other technology available allows.

You'll have unmatched insight and control over the two most critical components of your business – labor and inventory management. And don't let employee theft eat away at your profits; implement the industry's leading loss prevention tool within your operations and get the necessary data to end any stealing.

So stop sweating the details. Live freely. Manage effectively. Increase your profits and reduce your stress.

Manage the operation

SITE CONFIGURATION:
Control configuration settings from one centralized database management tool. Securely access data wherever you have an Internet connection, and push changes – such as pricing or menu items – easily and automatically to your sites.

THE CLOUD:
NCR's architecture offers you mobility, scalability and security. Our vast network of dedicated servers enables powerful operations management, anywhere, at any time.
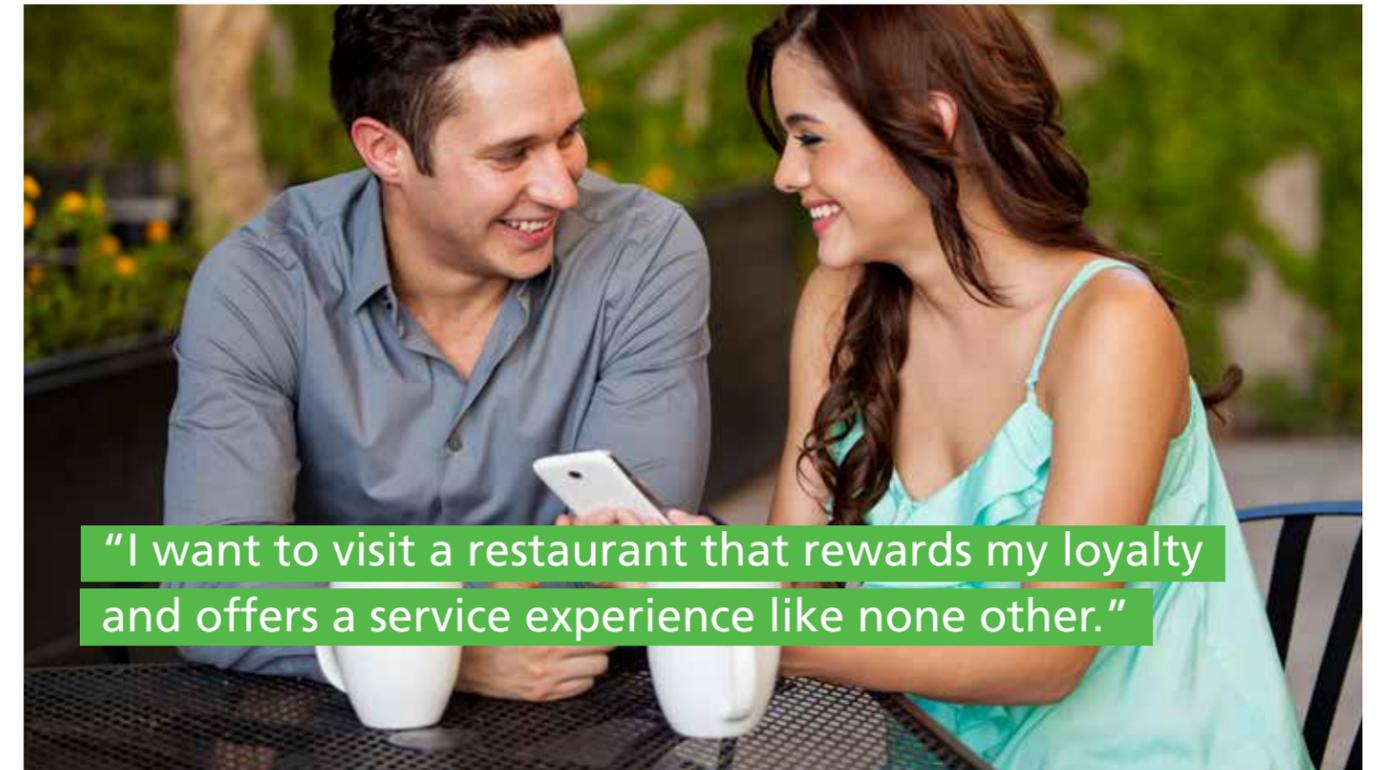
LABOR AND INVENTORY MANAGEMENT:
NCR removes the barriers to managing two major costs to your business. Sites can optimize staffing, control food costs and streamline communications with suppliers – all with central visibility and management.

SYSTEM SUPPORT:
NCR's system support tool effectively manages your restaurant's technical realities, providing real-time monitoring of every server and terminal. Proactive alerts and secure remote access allow issues to be resolved before impacting your operations.

THEFT DETECTION:
Utilize the industry's leading loss prevention tool in your sites and boost your bottom line. Receive visibility into potential employee theft as well as the necessary support data to stop it.

SECURITY SERVICES:
Protect your restaurant – and your customers' credit card data from cyber attacks and maintain a strong network defense through a multi-layered defense solution.

DATA REPORTING:
Valuable sales and labor data is collected from your restaurant location(s) and made available via the Internet, resulting in unmatched visibility and allowing for fast, accurate decision making.

"I want to visit a restaurant that rewards my loyalty and offers a service experience like none other."
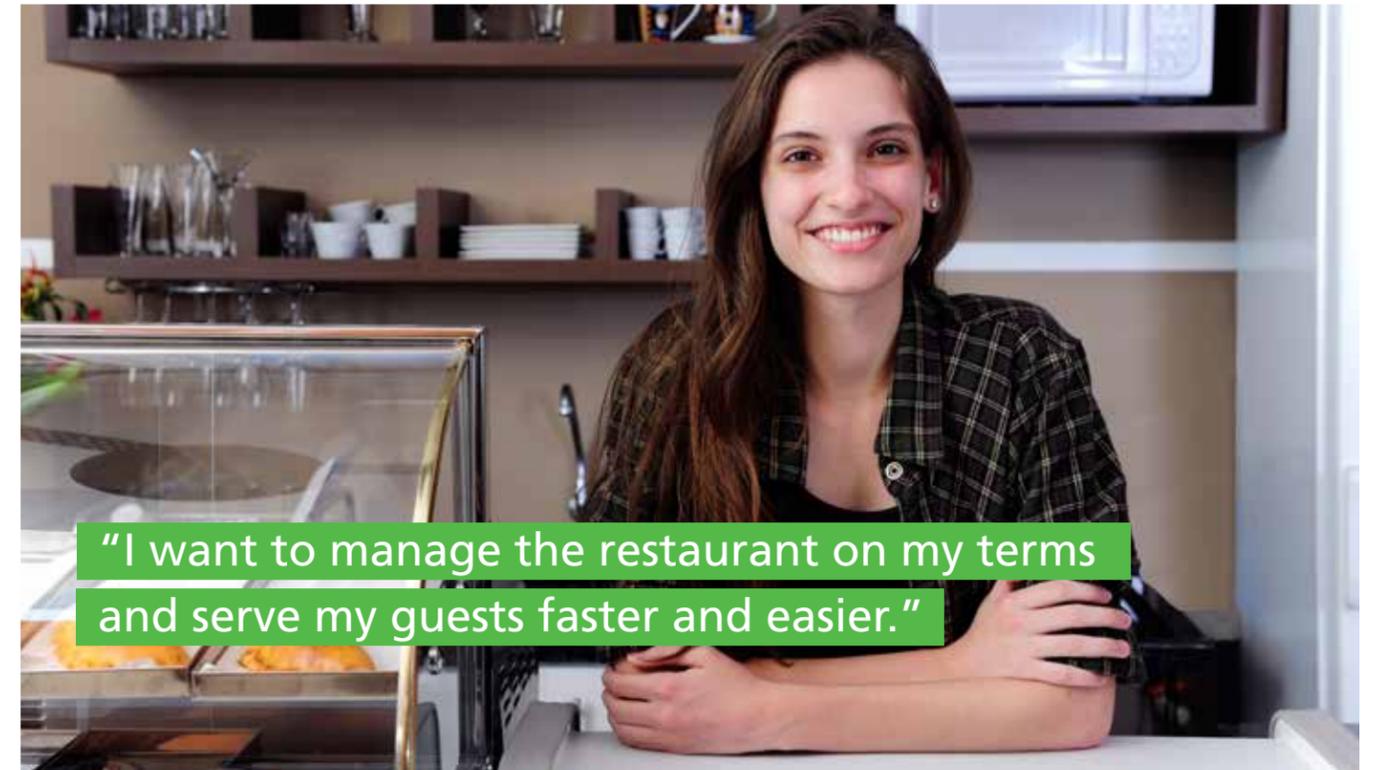
Improve your guests' experience

NCR Aloha can help you make your customers' experiences even more pleasurable and memorable. The interaction, ease-of-use and speed of service capabilities NCR Aloha provides will make your guests love your restaurant more and more each time they visit.

Your customers will feel welcome, well-served and extremely satisfied. They'll stay engaged with your restaurant even when they're not physically in your establishment. How? With robust loyalty and reward programs. Mobile ordering capabilities. Real-time feedback. Integrated digital menu boards. Leverage the NCR Aloha solution to build your restaurant's brand and reputation while ensuring continued customer engagement and satisfaction.

The best part? Everything is integrated, creating an unsurpassed experience for the people that matter most – your guests.

Connect with customers

DIGITAL SIGNAGE:
Leverage your brand and engage your customers, as well as benefit from operational efficiencies. Control menu prices and promote new items from anywhere.

ORDER CONFIRMATION DISPLAYS:
Increase your order accuracy, improve your speed-of-service and visually feature cross-sell suggestions.

LOYALTY AND STORED VALUE:
Stay connected with your customers even after they leave your restaurant. Utilize flexible, customizable reward and bonus programs that also allow you to identify your best guests.

IMMEDIATE FEEDBACK:
A relationship management tool that enables you to identify patterns of customer feedback, receive server-specific analytics tied to your business, and additionally, better understand which social media channels most customers are using to spread the word about your brand.

"I want to manage the restaurant on my terms and serve my guests faster and easier."

Serve and manage with no boundaries

Ready to take your restaurant to the next level? Enhance your operations with the freedom that mobility provides.

Whether a guest, server or manager, mobile technology offers benefits for everyone who interacts within the restaurant. Your customers will appreciate the ease and convenience of placing an order and paying for their food straight from their own smartphones. Using handheld devices, your servers can reduce the amount of time your guests are in line by quickly taking orders, routing them to the kitchen and collecting payment, further improving the speed at which your customers are served. And you? No matter where you are, you can keep a real-time pulse on your operations in order to make smart decisions immediately. This means that not only will you be able to stay connected with your restaurant when away, but also manage more effectively when on-site.

Transform the way your restaurant interacts with your guests, your staff and you with NCR Aloha's mobile technology.

Enhance with mobility

ONLINE/MOBILE ORDERING:
Enabled straight from your website, ensuring seamless integration with the store. Customers can order and pay online or from their mobile device, later picking up their meal at your restaurant, easily and conveniently.

MOBILE POS:
Whether utilized for line-busting or for taking payments, handhelds give your staff the ability to be both engaging and efficient – a win-win combination.

MOBILE ANALYTICS:
Enables operators and staff to have visibility into their business and operations wherever they are. It provides real-time, automated analytics relating to a single site or multiple locations and takes the complexity out of analyzing data in a mobile application that alerts you to critical information, anytime.

Leading brands choose NCR

Our industry expertise, continuous innovation, technical know-how and vast service network are the key ingredients to you receiving the best return on your technology investment. We'll work with you to ensure you make the right choices. NCR provides solutions that help our customers achieve superior operations while providing an exceptional consumer experience. Our success is evident in over 100,000 restaurants worldwide, including these leading brands:

Why NCR?

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 450 million transactions daily across the retail, financial, travel, hospitality, telecom and technology industries. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with over 30,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

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